



PROFESSIONAL DEVELOPMENT TOPICS

Customer Service

Dealing with Difficult People

Window: An Assessment of the Life and Salvation of a Troubled Youth

Diversity and Synergy

Conflict Management

Optimal Potential

Teambuilding

“Can You Hear Me Now?”: Communication

Values

Affect and Core Values

Leadership Development

Business Ethics

Dealing with the “Gray Areas”
in Business Ethics

Salesmanship

Service Perspective

Interpersonal Relations and Synergy
in the Workplace

Effective Parenting

Mentoring and Coaching

“Don't Pray for Rain and Complain About the Mud”: Life Perspectives